

Privacy Policy

Introduction

- 1.1 This Website Privacy Policy (the "**Policy**") governs the collection, storage and use of personal information collected by Telemedicine Technologies, data processor on behalf of the Sponsor, the data controller, whose registered office is at 121 rue d'Aguesseau, 92100 Boulogne-Billancourt, France (hereinafter "**Telemedicine**", "**we**", "**our**" or "**us**") when you use our website and its sub-domains (the "**Website**") or in any manner described in this Policy.
- 1.2 The Policy provides you with details about the personal information we collect from you, how we use your personal information, and your rights to control personal information we hold about you.

What information do we collect

- 2.1 We collect and process your personal information in the following ways:

Information you give us

- 2.2 You may give us your information, including your personal information, when you browse our Website or communicate with us.
Where we request information from you, we will explain why we need you to provide your information and collect the data listed in the applicable online forms or field(s).

Information we collect automatically

- 2.3 Telemedicine Technologies may also collect, store and use certain information by automated means, such as cookies and web beacons, whenever you visit our Website. The information collected by Telemedicine Technologies in this manner may include IP address, browser type, operating system, referring URLs, information on actions taken on a website, and dates and times of website visits.

For more information on our use of cookies, please see our Cookies Policy.

- 2.4 We use the information we collect automatically: (i) to administer our Website for internal operations including troubleshooting purposes; (ii) to ensure that content from our Website is presented in the most effective manner for you; (iii) as part of our effort to keep our Website safe and secure; and (iv) for the purposes of aggregate statistics or reporting purposes (for example, aggregate information about which Website browsers our visitors use, the aggregate number of visitors to our Website).

How we use the information we collect

- 3.1 We may use your information with your consent (where necessary) for the following purposes:
- (a) To make this Website available to you and to provide you with content which is tailored to your individual tastes;
 - (b) To provide you with services that you request and to respond to any enquiries you may submit through the Website;
 - (c) To provide you with service messages, including messages notifying you about changes to our terms, conditions and policies;

Information we share

- 4.1 We may disclose your information to other companies within our group of companies (a list of Telemedicine Technologies affiliated companies is available [here](#)) and organisations working on our behalf strictly for the purposes of administering this Website.
- 4.2 We may also share or disclose your information: (1) when explicitly requested by you; (2) when it is necessary to involve a third party service provider who are working on our behalf and require access to your information to undertake that work; (3) when required by a court order or any legal or regulatory requirement; (4) to enforce our Website terms of use; (5) to ensure the safety and security of our users and third parties; (6) to protect our rights and property and the rights and property of third parties.

Retention of your information

- 5.1 We only retain your information for as long as is necessary for us to use your information as described above or to comply with our legal obligations.

Links to other Websites

- 6.1 This Website may, from time to time, contain links to and from other websites which are outside our control and are not covered by this Policy. If you access other websites using the links provided, the operators of these websites may collect information from you which will be used by them in accordance with their privacy policy, which may differ from ours. Please note that these other websites have their own privacy policies and accordingly we cannot accept any responsibility or liability for such policies.

Security

- 7.1 We implement and maintain appropriate technical and organisational measures to protect the information you provide to us through our Website against unauthorised disclosure, use, alteration, or destruction. In doing so, we take into consideration the nature of the information and the risks to it.

- 7.2 However, please note that no Internet transmission can ever be guaranteed 100% secure, and so we encourage you to take care when disclosing personal information online and to use readily available tools, such as Internet firewalls, anti-virus and anti-spyware software, and similar technologies to protect yourself online.

Internet-based transfers

- 8.1 Given its global reach, using the Internet to collect and process your information necessarily involves the transmission of data on an international basis. We may share your information with other Telemedicine Technologies group companies, in the EU, for the purposes described in this Policy. If any of the data collected through our Website is shared with other Telemedicine Technologies group companies, we will ensure that the appropriate contractual and/or other security measures are complied with. We will also take steps to ensure that all information collected through our Website is treated securely and in accordance with this Policy at all times.

Your Rights

- 9.1 Subject to applicable local law, Telemedicine Technologies will provide users with access to their data and allow them to request that their information be corrected, updated, blocked or deleted where it is inaccurate, outdated or obsolete. If you require access to your information we hold about you, please send your request in writing with a proof of identity to the address set out below. Where legally permitted, any request may be subject to a prescribed fee in order to meet our costs in providing you with details of the information we hold about you.
- 9.2 If you wish to receive any communications from us, please follow the relevant instructions that will be provided on our Website and/or in such communications. You will then be given the opportunity to either opt-in or opt-out of receiving any communications depending on the applicable local law. You may at any time ask us to remove you from any mailing list on which you previously asked us to include you by sending us an email at privacy@tentelemed.com, by calling us on +33 (0)1 55 200 800/800.

Use of this Website by minors

- 10.1 If you are aged under 18 please get your parent's/guardian's consent before you provide information to us via our Website. Subject to applicable law, if you are aged under 16 we may ask for your parent/guardian to give their consent on your behalf. If you do not do so, we will cease to process your information as soon as we find out.

Updates to this Policy

- 11.1 From time to time we may update this Policy. When we do, we will publish the changes on our Website. If you do not agree with these changes, please do not continue to use our Website. If material changes are made to this Policy, we will notify you by email or by placing a prominent notice on our Website for a period of 30 days.

- 11.2 This Policy was last updated on 19 NOV 2021.

Who to contact

- 12.1 For questions concerning this Policy, or to request access to your information, please contact Telemedicine Technologies S.A.S. whose registered offices are at 121 rue d'Aguesseau, 92100 Boulogne-Billancourt, France or at the following email address privacy@tentelemed.com